

HELPLINE

PASSENGER CABIN CRUISES

24-hour helpline for emergencies such

- **Disruptions during berthing**
- **noise disturbances**
- **Harassment of passengers**
- **Suspicious persons on ships**



+41 79 844 75 50

Kroo Security AG carries out regular patrols on the Klybeck- and Westquai from 20:00 to 02:00 on Fridays and Saturdays and on the eve of public holidays.

During this time, the helpline is managed by Kroo Security AG. **Outside these times**, calls are forwarded to the Basel-Stadt cantonal police.

For technical problems (e.g. electricity or water connections), please contact the Port of Switzerland on-call service: +41 61 639 95 30, key 2.

port-of-switzerland.ch

Swiss emergency numbers:

Ambulance 144

Fire department 118

Police 117